

DualHorizon Solutions

Where We Thrive to provide the Best
Salesforce Service!

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Problems Facing U.S and other Food pantries

- their information securer. Inflation on the rise and massive lay off have led to an increase in individuals using govt assistance.
- According U.S Today news food pantries/banks are experiencing a higher demand of hungry individuals but low supply of food. Not enough food is being donated to meet the higher demand.
- Feeding America stated “April 17 and May 1, around 95% of responding food banks reported seeing demand for food assistance”
- According to Axios study “44 million people were living in food insecure households in 2022, according to the USDA, a 31% increase since 2022 and the largest one-year increase since 2008”.
- Axios also notes ‘13 million children were food insecure in 2022, a 44% increase since the prior year.
- Another key problem seems to be tracking donations and keeping

Global Food Pantry Systems off a solution

- When food is below 10 qtl we send an alert to contact donors for more supply.
- Volunteer Sign to be a volunteer and volunteer sign up for a shift
- Food Pantries/Banks are scored by health food items on shelves and social events hosted such as food awareness.
- Donor information is tracked.
- Reports on who donated the most.

The Application focuses on 2 main parts:

1) Tracking donors securely and donated items:

Allows Food Pantries to call donors in their data based when food or supply is needed.

Alerts coordinator when food items are below 10 QTL to collaborate with donors for more product.

2) Promote wellness throughout the community with events:

Food Pantries using the system can go beyond donating and host events.

- i) neighborhood cleanups
- ii) Health awareness meetings
- iii) Social events

3) Increase Volunteer access to be a volunteer and track volunteers:

Volunteers can be utilized to work shifts and assist with the shortage of paid staff. Due to the understaffing, volunteers can be employed to complement the workforce.

Coordinator tracking donors user story

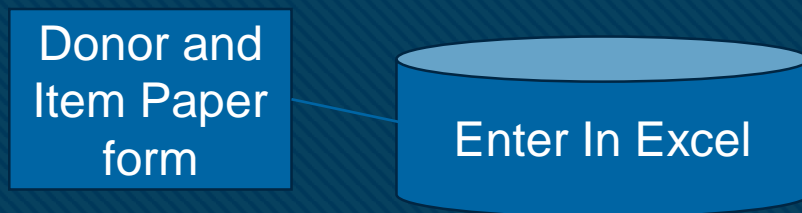
User Story

As a food pantry coordinator, I want a donor tracking system to efficiently monitor and record the items donated by each donor to our specific food pantry.

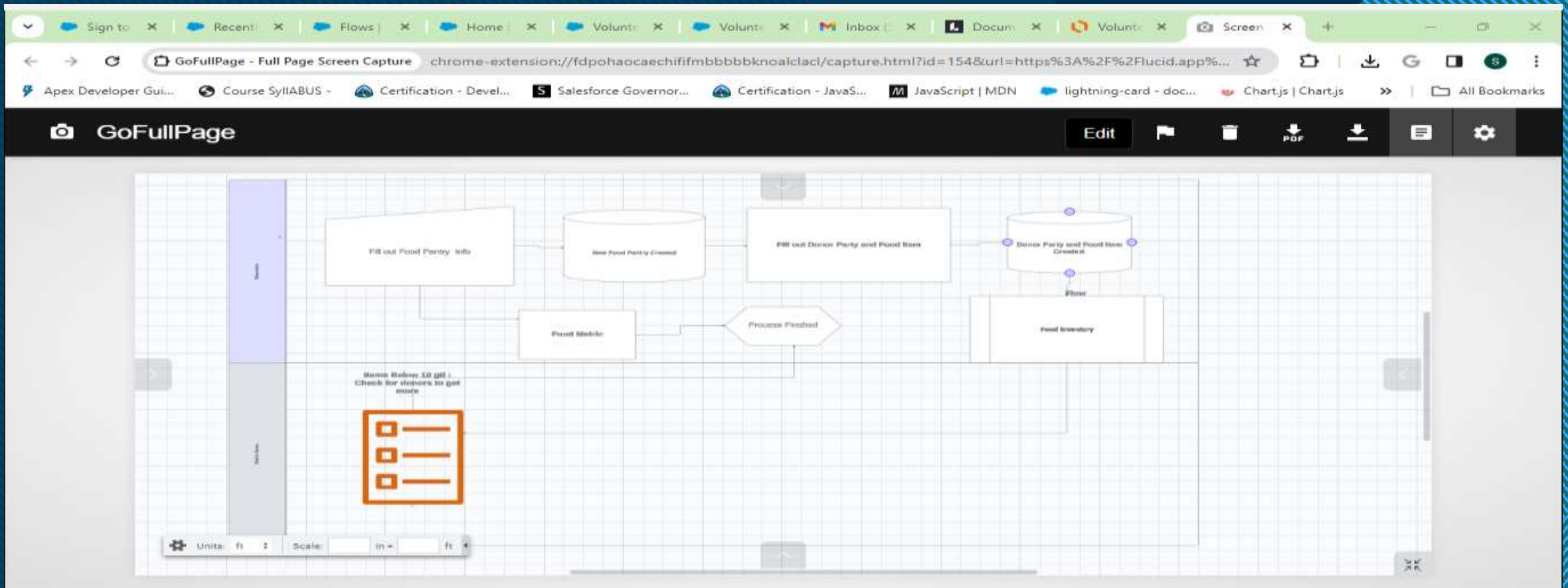
Acceptance Criteria

When using the system, I should be able to easily input and retrieve donor information, view a history of their donations, and identify items they prefer not to donate. The system should provide a user-friendly interface for quick data entry and retrieval.

Current Donor and Item process



Future Food Party Donor and Items Process



Volunteer Form User Story/Acceptance Criteria:

User Story

As a prospective volunteer, I want to easily fill out a form on the website to express my interest in volunteering.

Acceptance Criteria

The website should have a visible "Volunteer" link on the homepage leading to a form with fields for basic information. Submitting the form should trigger a confirmation message, with clear error messages for any issues. A confirmation email should be sent, outlining the next steps.

Food Pantry Coordinator Task User Story

Acceptance Criteria

User Story:

As a coordinator, I want a task to be automatically created when a volunteer record is generated, allowing efficient coordination with the volunteer.

Acceptance Criteria:

Upon the creation of a volunteer record, an associated task should be automatically generated so I can gather more details about the new volunteer.

Volunteer Sign Up To Work Form

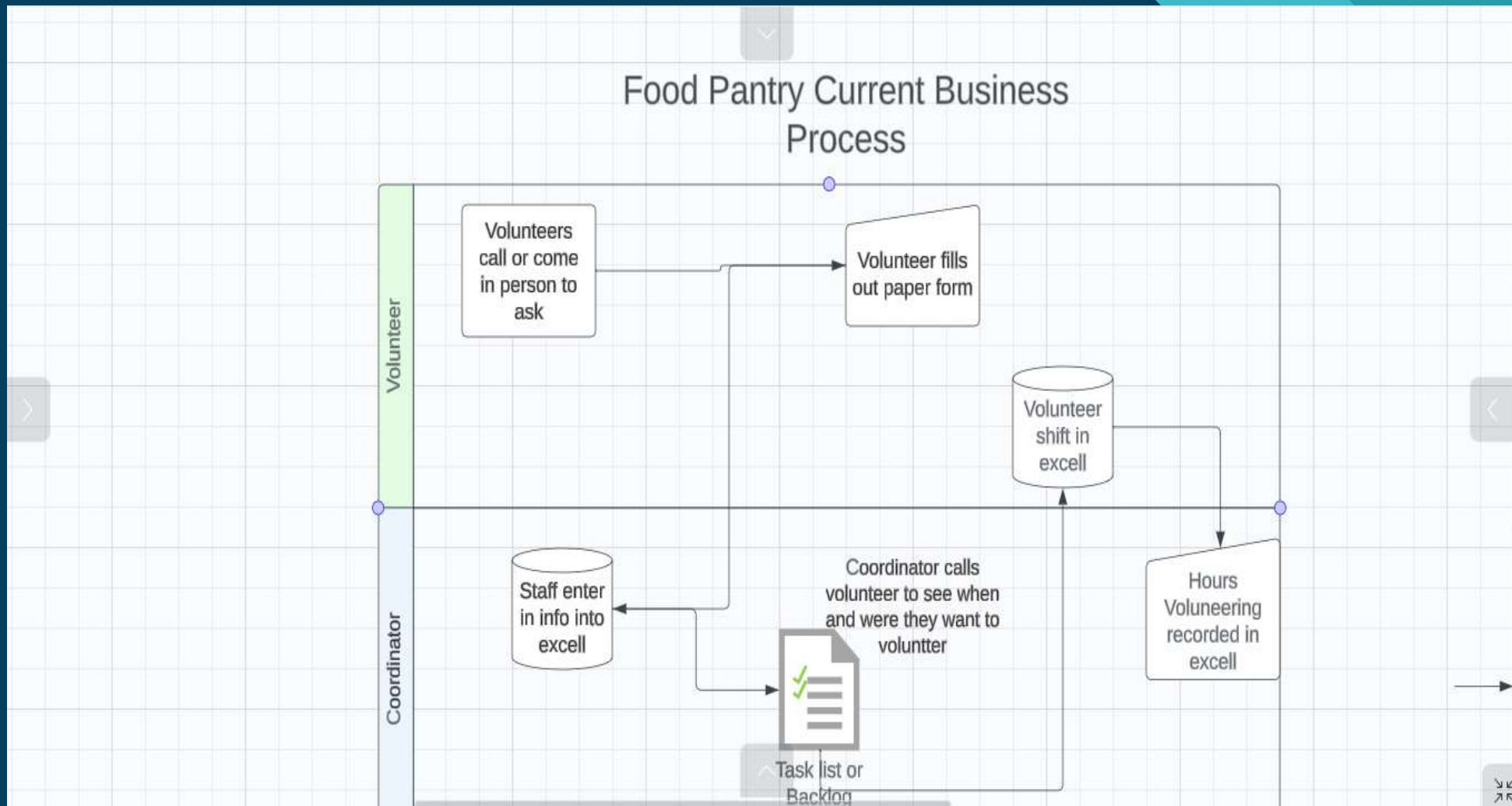
User Story:

As a volunteer, I want the ability to sign up for either a food pantry event or food pantry shift after completing the volunteer registration process.

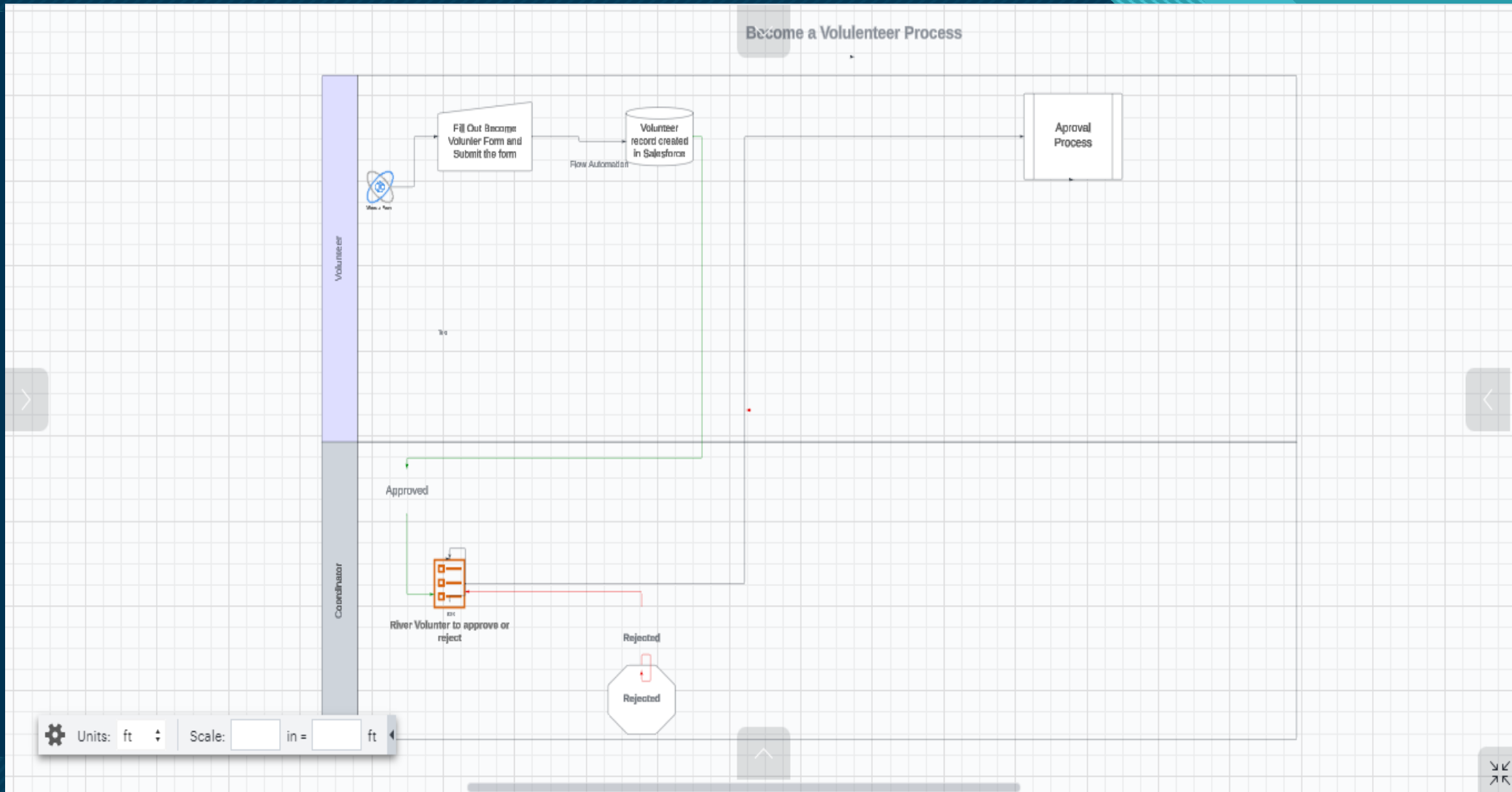
Acceptance Criteria:

Upon registration, I should be able to choose food pantry and pantry event to volunteer at. Also should receive a email conformation.

Current Food Pantry: Volunteer Process

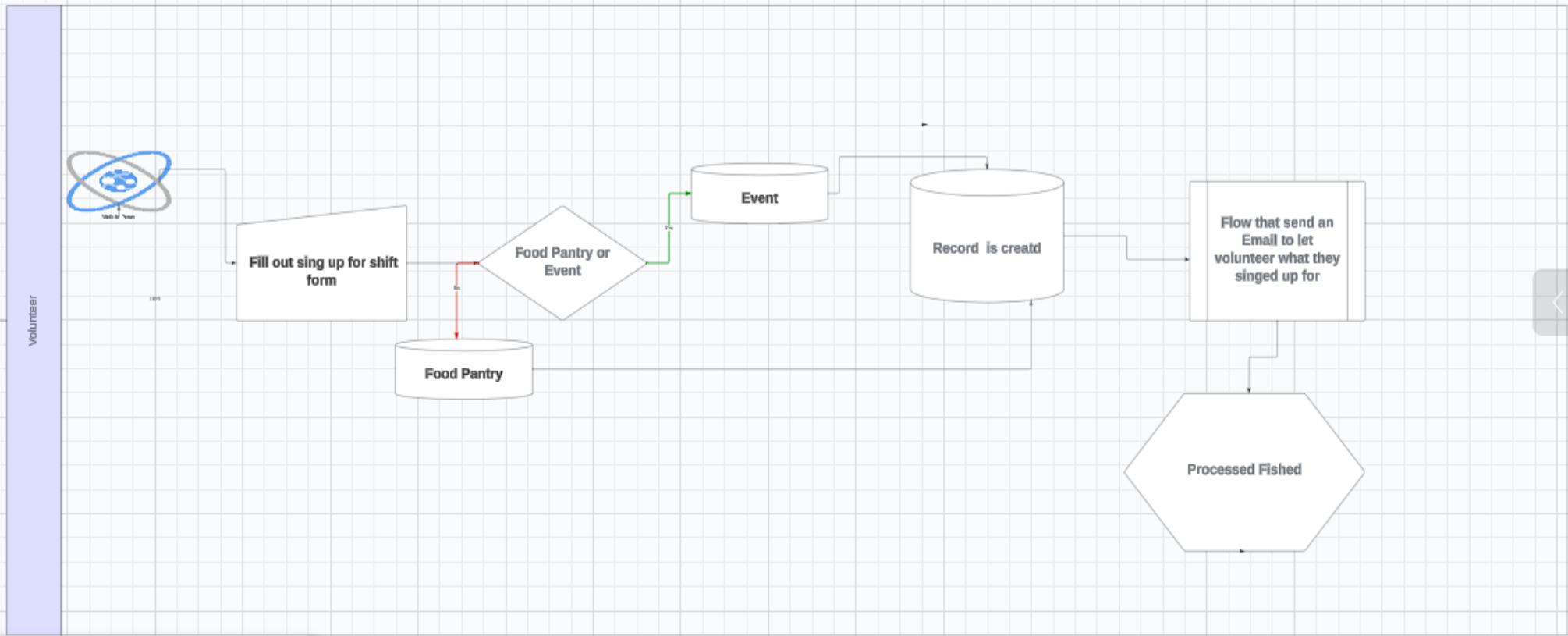


Future Process to Become a Volunteer process



Future Shift Sign up Form Process

Future Shift Sign Up Form



Units: ft Scale: in = ft

The whole Volunteer Future Process

1) Volunteer Registration:

- Guest accesses the organization's website.
- Guest navigates to the "Be a Volunteer" section.
- Guest fills out the volunteer registration form.
- Upon submission, a record is created in Salesforce.

2) Approval Process:

- A flow is triggered in Salesforce upon the creation of a volunteer record.
- The flow initiates an approval process.
- A task is created to notify the coordinator about the new volunteer record and the need for approval.

The whole Volunteer Future Process

3) Coordinator Approval Task:

- Coordinator receives a task notification to review the volunteer record.
- The task prompts the coordinator to decide whether to approve or reject the volunteer.
- If approved, the volunteer status is updated to "Active Volunteer."

4) Sign Shift Form:

- Approved volunteers can access the "Sign Shift Form" on the website.

5) Volunteer Event/Shift Selection:

- Volunteers can choose to participate in events or shifts at a food pantry through the form.

The whole Volunteer Future Process

7) Record is saved

- Sign up form record for either food pantry or event is created in the system

8) Communication:

- Email is sent out to those that fill out the form letting the volunteer know what they signed up is automatically sent out.

9) Hours Tracking:

- Once a volunteer completes a shift, the system tracks their hours.

Become a Volunteer Form

The screenshot displays a web browser window with the following elements:

- Browser Tabs:** Login | Site, FoodLog, Screen C, All Sites, Experienc, Become a, Screen C, Volunteer, ChatGPT.
- Address Bar:** chrome-extension://fdpohaocaechiffmibbbbknoiaclaci/capture.html?id=148&url=https%3A%2F%2Fglo...
- GoFullPage Extension:** A toolbar with icons for Edit, Print, Delete, PDF, Download, and Settings.
- Website Header:** "WELCOME TO THE GLOBAL FOOD PANTRY SYSTEM" and a large "Community" banner.
- Form Content:**
 - Section 1: Become a Volunteer** (with a logo of three hands in a circle).
 - Volunteer Contact Info:** Fields for First Name, Last Name, Address, Phone, City, State/Province, and Zip/Postal Code.
 - Skills:** A text input field for "Skill(s)".
 - Volunteer Availability:** Fields for "Start Date" (set to Jul 1, 2021) and "Available Hours per Week (0-10)", with a slider control.
 - Section 2: Live, Love, Laugh and Volunteer** (with a photo of a group of people).
 - Text: "Make connections while making a difference!"
 - Section 3:** (with a photo of people packing).
 - Text: "Make friends while packing up the community and saving the environment. One step at a time!"
 - Section 4:** (with a photo of people smiling).
 - Text: "Volunteer for the lowest cost, while making a difference!"

Inventory

The screenshot shows a web browser window with multiple tabs. The active tab is titled 'GoFullPage - Full Page Screen Capture' and shows a Salesforce record for 'Inventory System FoodLog-0003'. The browser's address bar contains a URL starting with 'chrome-extension://fdpohaocaechifmbbbbnoalcl/capture.html?id=147&url=https%3A%2F%2Fglobo...'. The browser's bookmark bar includes 'Apex Developer Gui...', 'Course Syllabus -', 'Certification - Devel...', 'Salesforce Govern...', 'Certification - JavaS...', 'JavaScript | MDN', 'lightning-card - doc...', 'Chart.js | Chart.js', and 'All Bookmarks'. The GoFullPage toolbar includes 'Edit', a flag icon, a trash icon, a PDF icon, a download icon, a list icon, and a settings icon.

The Salesforce record page for 'Inventory System FoodLog-0003' is displayed. The page has a navigation bar with 'Pantry Force' and various menu items. The record details are as follows:

| Field | Value |
|-------------------------|-------------------|
| Food Inventory Name | FoodLog-0003 |
| Owner | Shawn Smothers |
| Food Pantry | Peter's Food Bank |
| Food Item | Spinach Lasz |
| Food Item Taken | 80 |
| Food Item Vezet Amount | 20 |
| Remaining Food Item | 0 |
| Non Food Item Taken | 0 |
| Non Food Item Remaining | 0 |
| Deletion Type | Food Item |
| Non Food Item Category | |
| Food Item Category | Vegetables |

Activity section:

Activity filters: All time • All Activities • All types

Refresh • Expand All • View All

Upcoming & Overdue: No activities to show. (Get started by sending an email, scheduling a task, and more.)

No past activity. Past meetings and tasks marked as done show up here.

Created by: Shawn Smothers: 1/4/2024 2:22 PM

Last Modified by: Shawn Smothers: 1/4/2024 2:22 PM

Donation Junction Obj

The screenshot shows a web browser window with multiple tabs open, including 'Login | Salesforce', 'Goodwill Inc | Donati...', 'Screen Capture Result...', 'Food Pantry Metric |', 'Volunteer: Create Vo...', and 'ChatGPT'. The active tab is 'GoFullPage - Full Page Screen Capture' with the URL 'chrome-extension://fdpohaocaechiffmmbbbbknoclcl/capture.html?id=146&url=https%3A%2F%2Fgloba...'. The browser's address bar and toolbar are visible, along with a 'GoFullPage' extension toolbar.

The main content area displays the Salesforce CRM interface for a 'Donating Party' record titled 'Goodwill Inc'. The navigation menu includes 'Pantry Force', 'Home', 'Food Pantries', 'Volunteer', 'Pantry Social and Food Metric', 'Volunteer Sign-Up', 'Volunteer Shift', 'Donations Party', and 'More'. The record details are as follows:

| Related | Details |
|-------------------------|------------------------------------|
| Donator Name | Goodwill Inc |
| Food Items Donating | Spinach Leaves |
| Type of Entity Donating | Non-Profit Business |
| Pantry Donating to | Peoria Food Bank |
| Created By | Shawn Smothers · 1/4/2024, 1:56 PM |
| Last Modified By | Shawn Smothers · 1/4/2024, 2:07 PM |

The 'Activity' panel on the right shows a filter for 'All time · All activities · All types' and a section for 'Upcoming & Overdue' with the message: 'No activities to show. Get started by sending an email, scheduling a task, and more. No past activity. Past meetings and tasks marked as done show up here.'

Food Pantry Search LWC

Search Nearby by Food Pan... | Screen Capture Result | Recently Viewed | Food Inv... | Volunteer Sign UP From up... | Inbox (56,453) - ssmothersb...

GoFullPage - Full Page Screen Capture | chrome-extension://fdpohaocaechifimbbbbbknoalclac/capture.html?id=155&url=https%3A%2F%2Fglobalfood...

Apex Developer Gui... | Course Syllabus - | Certification - Devel... | Salesforce Governor... | Certification - JavaS... | JavaScript | MDN | lightning-card - doc... | Chart.js | Chart.js | All Bookmarks

GoFullPage | Edit | PDF | Settings

WELCOME TO THE GLOBAL FOOD PANTRY SYSTEM
Find food pantries near you, track donors and items, let guests sign up to volunteer and also track of volunteers.

Community

HOME | FIND A FOOD PANTRY NEAR YOU | BECOME A VOLUNTEER TODAY | VOLUNTEER SIGN UP FORM

Search for knowledge articles | SEARCH

Search For: Food Pantry Near you by your zipcode!

Food Details

Search: 616

Page 1 of 1

North Chicago
Address:
Zip Code: 61614

Peoria Area Food Bank
West Peoria Food Pantry
Address:
Zip Code: 61614

Peoria Food Bank
Address: 1929 east Wincklam
Zip Code: 61614



Thank You